

FAQ: ClearOne Acquisition of NetStreams

ClearOne and NetStreams bring complimentary products to today's sales channel merging High Definition A/V and control with IT.

Salt Lake City, UT –ClearOne (NASDAQ: CLRO), the leading global provider of audio conferencing solutions acquired on November 3, 2009 NetStreams, the global leader in digital media networks based on Internet Protocol (IP) Technology. This acquisition provides an even wider variety of applications, and solutions to the sales to customers and the partners of companies.

We have provided below answers to possible questions on the acquisition of NetStreams by ClearOne.

Who is ClearOne?

ClearOne is a communications solutions company that develops and sells audio conferencing systems and other related products for audio, video, and web conferencing applications. The reliability, flexibility, and performance of ClearOne's comprehensive solutions create a natural communications environment, which saves organizations time and money by enabling more effective and efficient communication. For more information, visit ClearOne's website at www.clearone.com.

Who is NetStreams?

NetStreams is the global leader in digital media networks based on Internet Protocol (IP) technology that is used in a wide variety of applications, including digital signage, corporate video distribution, network operations centers and government facilities, and large venues in such industries as hospitality, entertainment and casinos. NetStreams' digital streaming media and control systems support virtually any number of digital or analog sources, including high definition audio and video content to nearly an unlimited number of networked endpoints. For more information, visit NetStreams' website at www.netstreams.com.

How does this acquisition bring value to ClearOne?

This acquisition enables ClearOne to provide a comprehensive high definition audio and video solution to deliver the true promise of audiovisual and IT convergence.

How does this acquisition bring value to NetStreams?

NetStreams and ClearOne will have mutual access to complimentary resources to develop, build and sell products for commercial and residential markets.

Will NetStreams change its name?

NetStreams will continue to retain its market brand and name.

Will NetStreams remain located in Austin, TX?

Yes. NetStreams' headquarters will remain in Austin, TX.

Will I have different points of contact for NetStreams product technical support?

No. Your existing NetStreams technical support contacts will remain the same. Please continue to contact NetStreams support toll free at 866.353.3496 or email support@netstreams.com.

Who should I contact for NetStreams sales support?

For NetStreams residential products please contact Buzz Goddard at bgoddard@netstreams.com. For NetStreams commercial products, contact Jeff Coates at jcoates@netstreams.com for Western Region and Rusty Wagner at rwagner@netstreams.com for Eastern Region. For general sales inquiries please contact sales@netstreams.com.

Who should I contact for NetStreams marketing?

Contact Jimmie Owsley at marketing@netstreams.com.

How should I place my orders for NetStreams products?

Continue to send all NetStreams purchase orders to orders@netstreams.com.

I have a current contract with NetStreams as a distributor or manufacturer representative, what will happen to this?

There will be no changes to NetStreams distributor or manufacturer representative contracts.

Will NetStreams accept new dealer/distributor accounts?

Yes! We will accept account applications from new dealers or distributors who are not already distributing or dealing with ClearOne or NetStreams products. Contact sales at sales@netstreams.com for more information.

Will the NetStreams University and NetStreams forums continue?

Yes! NetStreams will continue to offer training on NetStreams University as well as support through NetStreams forums.

Will ClearOne distributors now be distributing NetStreams products?

No.

Will NetStreams distributors now be distributing ClearOne products?

No.

As a ClearOne dealer, can I now purchase NetStreams products?

Yes. If you have interest in selling NetStreams products contact NetStreams at sales@netstreams.com.

As a NetStreams dealer, can I now purchase ClearOne products?

Yes. If you have interest in selling ClearOne products contact ClearOne at sales@clearone.com.

I am currently both a NetStreams dealer and a ClearOne dealer. Who is my point of contact now?

For questions related to NetStreams residential products please contact Buzz Goddard at bgoddard@netstreams.com. For NetStreams commercial products, contact Jeff Coates at jcoates@netstreams.com for the Western Region and Rusty Wagner at rwagner@netstreams.com for the Eastern Region. For general inquiries related to NetStreams products please contact sales@netstreams.com, and for ClearOne products, please contact your local Sales Representative or manufacturer representative.

I work with both a NetStreams manufacturer representative and a ClearOne manufacturer representative. Who do I contact now?

For questions related to NetStreams products, continue to contact NetStreams Sales Support at sales@netstreams.com. For questions related to ClearOne products, please contact your local Sales Representative or manufacturer representative.

I am currently a dealer for an AV control system other than NetStreams. Will I be required to use a NetStreams control system when I use a ClearOne audio solution?

You will not be required to use NetStreams control system when selling your ClearOne solutions. We do encourage you to contact NetStreams about the advantages of using NetStreams products in your conferencing and collaboration systems.

If you have any other questions please contact NetStreams at info@netstreams.com for questions related to NetStreams products and sales@clearone.com for ClearOne products.