

DigiLinX Dealer Setup 2.3 Release Notes

DigiLinX Dealer Setup is the configuration software for the award winning DigiLinX system from *NetStreams*.

These Release Notes cover What's New, Download and Installation instructions, Fixed issues, Known issues and workarounds, and Frequently Asked Questions for DigiLinX Dealer Setup. Please read these notes and the "How to Get Support" instructions before reporting issues to *NetStreams*.

Give us your feedback at scastelino@netstreams.com.

What's New in DigiLinX Dealer Setup 2.3

Release Date: July 9, 2008

- **Support for new products** – Dealer Setup now supports several new hardware products released by *NetStreams*, including:
 - MediaLinX A/V (MLAV9300-CS)
 - ViewLinX (VL9100-CS)
 - MediaLinX (MLA9101-CS)
 - SpeakerLinX (SL9250-CS)
 - ControLinX (CL9100-CS)
- **Internationalization** – DigiLinX now supports non-English characters. In addition, DigiLinX Dealer Setup 2.3 is distributed with localization files for Spanish, Portuguese, Russian, Italian, German, and Chinese.
- **New Cable GUI Screen** – The cable/satellite/DVR screen has been redesigned, and now includes channel up and down buttons, and settable channel presets.
- **SerialToCommand** – A new driver that allows 3rd party devices to control DigiLinX via RS-232 into a ControLinX. This can be used to program an external clock (such as the RTI XP-8) to trigger time-based events in DigiLinX.
- **Arcam driver** – a new TheaterLinX driver for the Arcam range of AVRs.

Downloading and Installing

System Requirements

Before installing DigiLinX Dealer Setup, please make sure your computer meets the minimum system requirements.

Operating System

- Microsoft Windows XP SP2
- Microsoft Vista

Hardware

- Pentium 1.2 GHz or greater (*recommended: 2.0 GHz or greater*)
- 512 MB of RAM (*recommended: 1 GB or greater*)
- 120 MB of free hard drive space

Downloading DigiLinX Dealer Setup

DigiLinX Dealer Setup can be downloaded from the password protected dealer section of netstreams.com. Contact marketing@netstreams.com if you are an authorized dealer and need login credentials.

Installing DigiLinX Dealer Setup

Please note that installing DigiLinX Dealer Setup into the same directory as your current installation will *overwrite* your existing installation. You will not lose custom drivers in your drivers folder. *NetStreams* recommends backing up critical files before any DigiLinX Dealer Setup upgrade.

Removing DigiLinX Dealer Setup

You can remove DigiLinX Dealer Setup in two ways: the Add/Remove Programs icon in the Windows Control Panel, accessible through the Start Menu, or using the included Uninstall program found under Start Menu, DigiLinX Dealer Setup, Uninstall DigiLinX Dealer Setup.

Fixed Issues

The following is a list of some of the major issues addressed in DigiLinX Dealer Setup 2.3.

Known Issues

The following is a list of known issues and their associated workarounds in DigiLinX Dealer Setup 2.3. For questions about these issues, please contact *NetStreams* Technical Support (see "How to Get Support" below).

- **TL430/TL700 DND led does not work** – In certain circumstances DND was not working on the new TouchLinX. This problem has been fixed.
- **Escient Playlist preset Problem** – Playlists were responding incorrectly for some Escient servers. The code has been updated to address this issue.
- **Marantz CC4001 Driver Takes long time to respond to commands** – The Marantz CC4001 driver had too much lag time between button presses and actions. The driver has been updated to reduce the lag.
- **HVAC second zone does not report remote data from first zone** – Jobs with multiple zones of HVAC were having issues showing the data from remote sensors on the HVAC screen, this problem has been fixed.
- **HVAC error "Trouble communication with HVAC system"** - Certain HVAC installs were getting intermittent errors, the code has been scrubbed to address these problems.
- **HVAC data were displayed incorrectly on some TLs** – Under certain circumstances, the HVAC data was showing up out-of-date or incorrectly on the TouchLinX. The update programming has been revised to address this issue.
- **Flash error on TL380 when sending config** – Some TL380's were having trouble receiving configuration files – this has been fixed.

- **TheaterLinX lockup with rxBuffer overflow errors** – Some TheaterLinX would lock up with buffer overflow errors, this problem was fixed.
- **Fix for SL254 Playmate Problem** – SL254s were not playmating correctly, they can now be assigned as playmates.
- **Fix for Sirius Lua driver memory allocation problem** – Sirius drivers were not allocating memory correctly, causing decreased performance. The memory allocation problem was fixed.
- **IR pass-through Functional for SL even if unchecked in Dealer setup** – IR pass-through is a configurable option per SpeakerLinX and TouchLinX in DDS. The IR pass-through setting in the SpeakerLinX (meaning an IRLinX was used), was not responding to the disabled checkbox and allowing IR to pass-through to the source, causing undesirable results. The bug has been fixed to not allow non-native IR to pass-through.
- **Secant control does not work with some skins** – Secant security systems control did not work correctly under some skins. All skins now work properly.
- **Local audio port streaming source can not be seen as source in other rooms** – Some rooms could not “see” a local audio port set to streaming in other zones. The problem was fixed and all zones can see the streaming ports (unless affected by static menus).
- **Changing Room assignments in Panorama is currently not invalidating GUI** – When the Panorama’s room assignments were changed, the GUI change should have invalidated the current configuration and triggered a required configuration update to update the GUI on DigiLinX devices. This invalidation was not occurring correctly, and was fixed.
- **From VCS, A/V button takes 15 seconds to show up** – The Virtual Control Software was taking a long time for the A/V button to become active due to new Adobe Flash security requirements. This code has been rewritten and the A/V button now shows up more quickly.

There are no additional known issues for this release. Please see past release notes for older known issues. Issues remain classified as known until fixed.

Frequently Asked Questions

- How do I get support?
Please see the section below labeled “How to Get Support.”
- I have a idea for a feature or want *NetStreams* to support a certain product, how do I submit my request?
Please send an email with your request to mleonard@netstreams.com.
- When will you support a driver for <insert product>?
We announce driver support when a release of new drivers is within 90 days.
- When is your next DigiLinX Dealer Setup release?
We release DigiLinX Dealer Setup approximately quarterly. Our next targeted release is summer 2008.

How to Get Support

NetStreams technical support group is the official support channel for all *NetStreams* products and software, including DigiLinX Dealer Setup. Support is available 7 AM to 7 PM Monday through Friday. For the fastest response time, you can email the team at support@netstreams.com. For time-sensitive or onsite issues, you can reach them by phone at +1-866-353-3496.

Additional Resources

- [NetStreams Corporate](#)
- [NetStreams University](#)
- [NetStreams Forums](#)