

DIGILINX™ Technical Bulletin

DigiLinX and Audio ReQuest® Media Server Compatibility Issues

The following are known compatibility issues between *DigiLinX* and Audio ReQuest media servers:

- *DigiLinX* devices configured with the *DigiLinX* Dealer Setup program version 1.70.03 and Audio ReQuest media servers version 2.x software are compatible.
- *DigiLinX* devices configured with Dealer Setup version 1.70.03 and Audio ReQuest media servers version 4.0 to 4.2.3.2018 software are *not* compatible and require an upgrade from Audio ReQuest to software version 4.2.3.2019 or higher.
- There are two known issues between *DigiLinX* devices configured with Dealer Setup version 1.70.03 and Audio ReQuest version 4.2.3.2019:
 - When selecting Album, and then an individual song, the same song will repeat indefinitely, rather than playing through the album.
 - When selecting an individual song from All Songs, the first song in the list will play, rather than the selected song.

Both of these issues can be addressed via a patch from Audio ReQuest after upgrading to version 4.2.3.2019. Please contact Audio ReQuest technical support if you require this patch at 1-800-236-2812.

- Audio ReQuest's next software release, version 4.3.0, addresses all of these issues.
- Make sure your *DigiLinX* devices are up to date with the latest Dealer Setup version 1.70.03 and firmware version 1.40.03.

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